

999 text service



Did you know that if you have a hearing or speech impairment you can text 999 from your mobile?

'SILENT SOLUTION'

If you are unable to talk when calling 999 you can press 55 and the handler will guide your silent call.

1

To get set up first text the word 'register' to 999. When you receive a reply you should then send 'Yes' to confirm

2

To send an emergency text describe the incident i.e. Man having a heart attack

3

Don't forget to include the exact location and what service you require.

4

You should receive a response within a few minutes.

ManKind
Initiative



www.mankind.org.uk

National Helpline

0808 800 1170 (freephone)

or 01823 334244 (local rate)